

Date: April 2020
Subject: Additional information about your HollandZorg Flexpolis

Dear HollandZorg insured,

You have taken out medical insurance, the HollandZorg Flexpolis, via LTO Arbeidskracht. This letter provides more information about your policy document (with your customer number), the cover for your excess and the health insurance card.

Policy document

Your policy document is your official proof of insurance. It bears a policy number and a customer number. The customer number is a unique number issued by HollandZorg and will not change. The policy number changes if you are again reported as an insured party, for instance, when you change employers or if you start working for your current employer for a second period.

Excess

The Flexpolis consists of a public healthcare insurance and supplementary cover under No Risk I and No Risk II. No Risk I covers the statutory excess from €385. No Risk II covers the voluntary excess from €500, among other things. This means you do not have a policy excess when you need a care provider.

Health insurance card

If you need healthcare in the Netherlands, you can also see a care provider without bringing a health insurance card. Please bring proof of ID and your citizen service number. The care provider may use those details to ask HollandZorg if you are insured.

Other than in previous years, your health insurance card has been sent to your home address held on HollandZorg's records.

Questions? Please ask your contact at LTO Arbeidskracht.

Kind regards,
HollandZorg



Frank Johnsen